

## **Business Systems Analysis Certificate**

BA-05: Requirements Discovery

This course will introduce you to the different direct and indirect techniques that analysts can rely on to ensure requirements are well-gathered and completed. The course draws a comparison between the different techniques and helps you identify when/when not to resort to each technique based on different situations. The course is supported by make-believe exercises where participants are asked to elicit requirements using various techniques. It also provides a complete end-to-end elicitation roadmap with specific questions at each step.

Prerequisites: Fundamentals of Business Analysis

Duration: 9 hours

## Outline

- Where Does Discovery Fit?
- The Discovery Cycle
- Understanding the Discovery Techniques
- Selecting the Right Technique
- Validating Results
- Discovery Roadmap Objectives and Questions